pocbuds

Open Ear

OW7 User Manual

True Wireless Earbuds

V1.0 2024.08.26

What's in the box?

Charging Case *1

Type-C Charging Cable *1

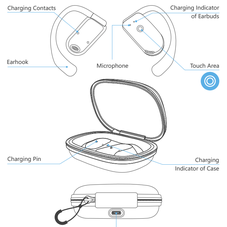
This area is the touch control region.

True Wireless Earbuds *2

User Manual *1

Note: Prior to the first use, please remove the insulating film of the earbuds.

Diagram

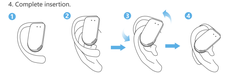


First to Use

Before the first use, please tear off the isolating film on the earbuds. Put the earbuds into the case, then charge both earbuds and charging case via supplied Type-C charging cable for at least 10mins (or after not use for a long time), do not take out the earbuds during this period.

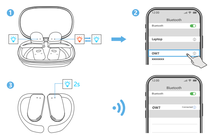
How to Wear

1. Take the earbuds out of the charging case;
2. Hold them just above your ears;
3. Rotate the ear hooks downward along the auricle of the ear to achieve proper positioning;
4. Complete insertion.



How to Pair

1. Open the charging case and take the earbuds out to immediately enter Bluetooth pairing mode, with the indicator lights of the main earbud flashing red-blue alternately and the secondary earbud blinks blue slowly, which indicates the earbuds have entered pairing mode.
2. Enable the Bluetooth function and select "OW7".
3. The device will display the successfully connected when complete, and play the "connected" tone. The indicator lights of the main earbud blinks blue for 2 seconds and then turns off.



* If the earbuds are not connected to any devices over 5 minutes, they will power off automatically.

Mode Control

Call Control

Answer/End a call	Double-tap (R/L)
Reject a call	Tap and hold for 2 seconds (R/L)

*** Call volume adjustment: Use the volume control button on the paired Bluetooth device.**

Music Control

Play/Pause	Double-tap (R/L)
Next Track	Triple-tap (R)
Previous Track	Triple-tap (L)
Volume+	Tap and hold (R)
Volume -	Tap and hold (L)

*** In single ear mode, the volume of the earbuds could not be adjusted.**

Voice Assistant

Activate/Stop Siri or other voice assistant	Triple-tap R/L **(No music program is running)**

Single Earbud Control

Both earbuds support independent use for mono music or calls. When used alone, the earbuds could not adjust the volume, only switch music to next song.

Power On/Off

Power On

1. Pick up buds from the charging case
2. Tap and hold for 2s

(* Each bud needs to be powered on separately.)

Power Off

1. Put back into the charging case
2. Not connected to any devices over 5mins
3. Non-music playing and calling, tap and hold for 5s any buds

(* Earbuds will be powered off simultaneously.)

How to Charge

Charging the Earbuds

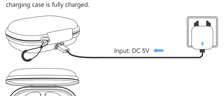
- Place the earbuds in the charging case until they are magnetically attached.
- The indicator light of the earbuds blinks red slowly.
- The LED indicator in the charging case will show the state of the remaining power of the charging case for 10 seconds, and then it is turned off. A blue light indicates a high battery level (71-100%), a green light indicates a middle battery level (31-70%), and a red light indicates a low battery level (0-30%).
- The earbuds will be fully charged after approx. 1.5h-2hrs in the charging case and the indicator light of the earbuds goes out.

There are three colors of the indicator light, each color represents different battery levels.

0-30% 31-70% 71-100%

Charging the Charging Case

Insert the USB-A to USB-C charging cable into the charging case and USB-A power supply or certified wall charger. A solid red light on the charging case indicates that the charging case is charging. A solid blue light indicates the charging case is fully charged.



A solid blue light indicates the charging case is fully charged.

*** Please note:**

• It takes approx. 2 hours for the charging case to be fully charged. The charging case uses the standard 5V 5A USB voltage. Using a high-voltage power source to charge the earbuds is not recommended. It may also take longer to charge the charging case with a third-party charging cable.
• Before charging, ensure that the charging port is dry and free of liquid residue like sweat. Use a soft dry cloth to wipe any liquid residue from the charging port.

Cleaning

1. Earbuds:

It is recommended to use a soft and clean dry cloth to clean the earbuds.

When cleaning the earphone mesh, gently brush away dirt and earwax with a clean and dry cotton swab, then wipe with a soft cloth.

*** Please note:**

• Before cleaning and maintenance, please stop using the earbuds and disconnect all connections with other devices.
• This product does not support washing with water. Do not wash the earbuds directly with water or use ultrasonic cleaning.
• Do not allow liquid to enter any opening of the earbuds.
• To avoid damage, deformation, and discoloration of the earbuds, please do not use an abrasive cleaner or spray, high-concentration cleaner, chemical cleaner, alcohol, or acetone solvent for cleaning. Do not use any sharp or abrasive objects.

2. Charging Case:

It is recommended to clean the charging case with a soft and clean, dry cloth. Use a clean, dry, soft brush to remove debris from the charging interface. Use a clean and dry cotton swab to wipe the charging contact surface of the charging box gently.

*** Please note:**

• Before cleaning and maintenance, please disconnect the charging case from the charging cable.
• Do not use abrasive items to clean the charging case.

Product Parameters

Model No.	OW7
Product Name	SY100
Bluetooth Version	5.3
Input	5V ⎓1A
FCC ID	2BCVF-SY100
Battery capacity	3.7V 500mAh, 1.85Wh
Charging port	Type-C
Transmission range	10m/33ft (with no obstacle)
Charging Time	1.5h-2hrs for earbuds, 2hrs for charging case

Auto Connect

1. When the earbuds are on, they will automatically try to connect to the most recently connected device and issue a prompt when the connection is successful.

2. During use, the earbud may disconnect from the paired device due to limitations of connection range. If the earbud automatically re-connects within 5 minutes, it will issue a prompt.

* The paired devices must be within connection range (10m) and must be powered on. Make sure your intended device has Bluetooth enabled.

How to reset

What should I do if any of the following problems occur?

- The sound and video are out of sync.
- There's no sound in one earbud.
- The earbuds keep disconnecting or cutting in and out from time to time
- The earbuds can't pair with my device.
- Cannot be searched in the Bluetooth list.

You can follow these steps below:

1. Turn off the Bluetooth of all devices;
2. Out of the case, tap the touch area on the R and L earbud 5 times simultaneously.
3. Both earbuds flash red and blue simultaneously 3 times, and the voice prompt "power off", indicating that the reset is complete;
4. Put the earbuds back into the charging case;
5. Take out the earbuds from the charging case and they enter pairing mode (one earbud will flash red-blue alternately and the other earbud will blink blue slowly to enter pairing mode);
6. Search for "OW7" and tap to connect on your device.

FAQ

What should I do if the earbuds disconnect or the sound is choppy?

Please note that this doesn't necessarily mean there is an issue with the earbuds, but may have something to do with the connected device and environment, Bluetooth signals may be influenced by obstructions, such as walls, pillars, home appliances, Wi-Fi, and more. To ensure a stable connection, we recommend avoiding such obstructions. To fix this issue, please try the following.

1. Fully charge and reset your earbuds as stated above and re-pair them (see page 12).
2. Check the earbuds by listening to a downloaded song/video.
3. Check the earbuds with another Bluetooth device in a different environment to see if it works well.

What should I do if any of the following problems occur?

1. Cannot pair or reconnect with my device.
2. One side does not pair with the other side of my device.
3. No music plays after connecting with my device.
4. Only one earbud has sound.

1. Remove the protective film covering the connectors on the earbuds.
2. Forget all the pairing records of your earbuds on your device and turn off Bluetooth.
3. Reset the earbuds refer to page 12 (make sure your earbuds have enough battery).
4. Turn on the Bluetooth of your device and search for "OW7" and pair.

If there is a pop-up window to confirm pairing for "OW7" , please select "Pair" . If you accidentally select "Cancel" , you need to refresh (turn off and turn on) the Bluetooth of your device and pair the earbuds again.

What should I do if any of the following problems occur?

1) The earbuds don't recharge in the charging case.

2) The earbuds stay connected to the device even after being placed in the charging case with the lid closed.

3) The earbuds don't turn on when taken out of the charging case.

1. Confirm the charging case has power left.
2. Clean the charging pins with a dry cloth and an alcohol-based disinfectant. This is to ensure all charging contact pins on the earbuds and charging case are completely clean and dry from sweat and water. Then put the earbuds correctly into the case, The light will flash when the earbuds are placed in the case.
3. Please use the certified charging cable and wall charger.

Battery Warning

Using the wrong battery can cause fire and other hazards (for example,in the case of some lithium battery types)

1. disposal of a battery into fire or a hot oven, or mechanically crushing or cutting of a battery, that can result in an explosion

2. Do not leaving a battery in an extremely high temperature surrounding environment that can result in an explosion or the leakage of flammable liquid or gas.

3. a battery subjected to extremely low air pressure that may result in an explosion or the leakage of flammable liquid or gas.

FCC Caution

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) This device may not cause harmful interference, and

(2) this device must accept any interference received, including interference that may cause undesired operation.

Note:

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules.

These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

— Reorient or relocate the receiving antenna.

— Increase the separation between the equipment and receiver.

— Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

— Consult the dealer or an experienced radio/TV technician for help.

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

ISED Warning

This device complies with Industry Canada licence-exempt RSS standard (s). Operation is subject to the following two conditions:

(1) this device may not cause interference, and

(2) this device must accept any interference, including interference that may cause undesired operation of the device.

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes :

(1) l'appareil ne doit pas produire de brouillage, et

(2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

The device is compliance with RF exposure guidelines, users can obtain Canadian information on RF exposure and compliance.

Le présent appareil est conforme

Agnès examen de ce matériel aux conformité ou aux limites d' intensité de champ RF, les utilisateurs peuvent sur l' exposition aux radiofréquences et la conformité and compliance d'acquérir les informations correspondantes.

Caution

DISPOSE OF USED BATTERIES ACCORDING TO THE INSTRUCTIONS

The symbol indicates DC voltage

RECYCLING

This product bears the selective sorting symbol for Waste electrical and electronic equipment (WEEE). This means that this product must be handled pursuant to European directive 2012/19/EU in order to be recycled or dismantled to minimize its impact on the environment. User has the choice to give his product to a competent recycling organization or to the retailer when he buys a new electrical or electronic equipment.

This product can be used across EU member states.

The device is low power device, it can meet the requirement of the RF exposure.

Notes:

1. High Sound Pressure
2. Hearing Damage Risk
3. Do not listen at high volume levels for long periods.

www.pocbuds.tech

Customer Sevice

Kindly scan the QR code to activate the **lifetime warranty** of your earbuds within **15 days**.

Made in China